



*"Your Energy Partner"*

425 Metro Place N, Suite 330  
Dublin, OH 43017

NHPUC 18NOV19PM2:28

November 8, 2019

Executive Director  
N.H. Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

RE: Renewal Registration as a Natural Gas Aggregator

Dear Sir or Madam,

I am enclosing an original and 2 copies of our renewal application as a Natural Gas Aggregator, along with requested documents

If there are any questions, please give me a call at (866) 337-3463.

Regards,

A handwritten signature in black ink, appearing to read "Frank Warner", written in a cursive style.

Frank Warner  
CEO, MSI Utilities – Your Energy Partner

# MSI Utilities – Your Energy Partner

## State of New Hampshire - Public Utility Commission Renewal Registration to provide Natural Gas Aggregation Services

- a) The legal name of the application as well as any trade name(s) under which it intends to operate in this state;

MSI Utilities – Your Energy Partner

- b) The applicant's business address, telephone number, email address and website address as applicable;

425 Metro Place N, Suite 330, Dublin, Ohio 43017

614-781-6135

[fwarner@msiutilities.com](mailto:fwarner@msiutilities.com)

[www.msiutilities.com](http://www.msiutilities.com)

- c) The name(s), title(s), business addresses, telephone number(s), and email addresses of the applicant if an individual or of the applicant's principal's, if the applicant is anything other than an individual;

Frank Warner, CEO 425 Metro Place N, Suite 330, Dublin, Ohio 43017; 866-337-3463; [fwarner@msiutilities.com](mailto:fwarner@msiutilities.com)

Tom Williamson, 425 Metro Place N, Suite 330, Dublin, Ohio 43017; 614-431-4251; [twilliamson@msiutilities.com](mailto:twilliamson@msiutilities.com)

- d) The telephone number of the customer service department or the name, title, telephone number and email address of the customer service contact person of the applicant, including toll free telephone numbers if available;

Laci Westover, Pricing Manager

425 Metro Place N, Suite 330, Dublin, Ohio 43017

Voice: 614-781-6135 or 800-490-4427 ext 102

Fax: 614-781-6140 or 800-490-2762

Email: [Lwestover@msiutilities.com](mailto:Lwestover@msiutilities.com)

e) The name, title, business address, telephone number, and email address of each individual responsible for responding to commission inquiries regarding:

(1) Customer Complaints

Laci Westover, Pricing Manager  
425 Metro Place N, Suite 330, Dublin, Ohio 43017  
Voice: 614-781-6135 or 800-490-4427 ext 102  
Fax: 614-781-6140 or 800-490-2762  
Email: [Lwestover@msiutilities.com](mailto:Lwestover@msiutilities.com)

(2) Regulatory compliance matters

Frank Warner, CEO  
425 Metro Place N, Suite 330, Dublin, Ohio 43017  
Voice: 866-337-3463  
Fax: 866-546-8590  
Email: [fwarner@msiutilities.com](mailto:fwarner@msiutilities.com)

(3) Commission assessment payments

Frank Warner, CEO  
425 Metro Place N, Suite 330, Dublin, Ohio 43017  
Voice: 866-337-3463  
Fax: 866-546-8590  
Email: [fwarner@msiutilities.com](mailto:fwarner@msiutilities.com)

f) Evidence or the applicant's registration to do business in New Hampshire from the secretary of state, if anything other than an individual:

**See attached**

g) Evidence of the applicant's registration of the trade name, if any, to be used by the applicant in New Hampshire from the New Hampshire secretary of state.

**See attached**

h) A list of other states or jurisdictions in which the applicant currently conducts business relating to the aggregation of natural gas customers.

Natural Gas Broker/Aggregator Licenses held in: DC, MA, MD, ME, NJ, OH, PA

- i) A statement as to whether the applicant or any of the applicant's principals:
- (1) Has ever been convicted of any felony that has not been annulled by a court;  
No.
  - (2) Has, within the 10 years immediately prior to application, had any civil, criminal, or regulatory sanctions or penalties imposed against it, him, or her pursuant to any state or federal consumer protection law or regulation;  
No.
  - (3) Has, within the 10 years immediately prior to application, settled any civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation;  
No.
  - (4) Is currently the subject of any pending civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation; or  
No.
  - (5) Has been denied authorization to provide competitive natural gas supply service or natural gas aggregation service in any other state or jurisdiction;  
No.
- j) If an affirmative answer is given to any item in (i) above, a detailed explanation of the occurrence and the related circumstances;  
N/A
- k) A list of the CNGSs in New Hampshire through which the applicant intends to provide service;  
Sprague Energy, Direct Energy

- l) A statement that the applicant is not representing any supplier interest or a list of any supplier interest(s) the applicant intends to represent;

MSI Utilities-Your Energy Partner provides customers with the service of energy procurement consulting and serves as a buyer's representative in their energy purchasing activities. MSI Utilities-Your Energy Partner provides recommendations and facilitates contract execution between buyer and energy supplier. MSI Utilities-Your Energy Partner does not represent any one supplier interest.

- m) The date upon which the applicant expects to commence marketing its services to customers in New Hampshire;

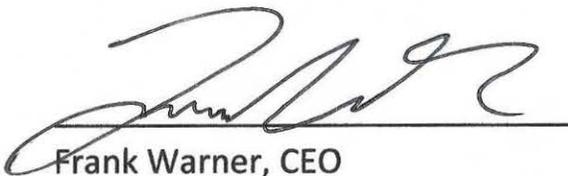
We are currently marketing in NH.

- n) A statement certifying that the applicant has the authority to file the application on behalf of the aggregator and an attestation that its contents are truthful, accurate, and complete

I have the authority as CEO to file this application on behalf of MSI Utilities – Your Energy Partner. The contents of this application are truthful, accurate, and complete

- o) Payment of the required renewal filing fee; and Check for \$125.00 Enclosed Herewith

MSI Utilities-Your Energy Partner



Frank Warner, CEO

Nov. 8, 2019  
Date

# State of New Hampshire

## Department of State

### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that MSI UTILITIES, INC. is a Ohio Profit Corporation registered to do business in New Hampshire as MSI UTILITIES - YOUR ENERGY PARTNER on January 14, 2013. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: **685171**

Certificate Number: **0004616327**



IN TESTIMONY WHEREOF,  
I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 8th day of November A.D. 2019.

A handwritten signature in black ink, appearing to read "William M. Gardner".

William M. Gardner  
Secretary of State

**State of New Hampshire**  
**Department of State**

**RENEWAL CERTIFICATE OF REGISTERED TRADE NAME**  
**OF**  
**MSI UTILITIES - YOUR ENERGY PARTNER**

This is to certify that **MSI UTILITIES, INC.** reregistered in this office as doing business under the Trade Name **MSI UTILITIES - YOUR ENERGY PARTNER**, at 2727 Tuller Parkway Suite 250, Dublin, 43017, USA on **1/14/2018 12:00:00 AM**.

The nature of business is **OTHER / Broker acting as agent with Natural Gas and Electric services for commercial customers.**

Expiration Date: **01/14/2023**

Business ID: **685172**



IN TESTIMONY WHEREOF,  
I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 7th day of August A.D. 2017.

A handwritten signature in cursive script, appearing to read "William M. Gardner".

William M. Gardner  
Secretary of State